



COVID-19 Resources For Businesses Preparing to Reopen

North Carolina employers are closely following the governor's direction on how and when it is appropriate to reopen for business. But it won't be business as usual for some time, as companies implement new measures to protect their workers and the public from spread of the virus. Companies are turning to a number of resources to help prepare for and manage reopening. The Economic Development Partnership of North Carolina lists some of those resources below, emphasizing that businesses always need to follow protocols set by the governor and local and state health officials.

For general questions, call Business Link North Carolina (BLNC) at 800.228.8443. BLNC staff are available Monday through Friday, 8:30 a.m. – 4. p.m., to connect your business to the appropriate organization for assistance. All inquiries will receive a confidential response from a business counselor within three business days. "Se Habla Español."

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- **The Governor's Three-Phase Plan.** This [May 20 press release](#) updates the governor's stay-at-home order, including allowing North Carolina to take a more modest step into Phase 2 of easing certain coronavirus restrictions, beginning May 22 at 5 p.m. Businesses affected include restaurants, salons and barbershops.
 - **N.C. Department of Health and Human Services.** Business can find the latest information on COVID-19 in N.C. by visiting the [North Carolina Department of Health and Human Services](#) website. The site includes links to specialized advice for specific industries including [meat and poultry processing](#) and others.
 - **State Interim Guidance for Restaurants.** The N.C. Department of Health and Human Services has issued [interim guidance for restaurants](#) for reopening indoor dining under Phase 2 of the governor's three-phased approach to lifting business restrictions.
 - **Restaurant and Lodging Association Guidance.** The N.C. Restaurant and Lodging Association has [provided this guide](#) on best practices and procedures for restaurants reopening.



- **Count on Me NC Initiative.** The NC Restaurant and Lodging Association has joined with industry, academic and state partners including Visit NC on the [Count On Me NC](#) public health initiative. The campaign provides a free, evidenced-based [training program](#) that guides restaurants, hotels, attractions and other businesses on best practices for North Carolina’s reopening. It will also direct consumers to look for certificates and logos indicating that a business has completed the voluntary training. Read [press release here](#).
- **Protecting Your Business from COVID-19.** This [guide from the National Institute of Standards and Technology](#) can help businesses prepare for the impacts of COVID-19 and protect their facility and employees from exposure.
- **CDC Posters and Flyers for Your Business.** This [link provides free downloadable materials](#) you can print and display in your workplace. They were developed by the U.S. Centers for Disease Control and Prevention (CDC) to support COVID-19 safety recommendations and are available in multiple languages.
- **EPA Information on Disinfectants for Use Against COVID-19.** The [U.S. Environmental Protection Agency website](#) provides helpful information that includes a list of disinfectants that meet EPA standards for use against the virus.
- **Responding to a COVID-19 Exposure at Your Business.** Businesses [can download this checklist](#) of what to do if they suspect a COVID-19 exposure has occurred at their facility. The advice is based on CDC recommendations. Businesses should be sure to refer to North Carolina state recommendations as well.
- **OSHA Guidance for Preparing Workplaces for COVID-19.** The U.S. Department of Labor’s Occupational Safety and Health Administration (OSHA) has developed the 35-page “Guidance for Preparing Workplaces for COVID-19,” which [can be downloaded here](#).
- **OSHA Record-Keeping Requirements for COVID-19.** [This link highlights](#) OSHA standards and directives (instructions for compliance officers) that may apply to worker exposure to COVID-19.
- **CDC’s “Plan, Prepare, and Respond” Site for Businesses:** This [CDC website](#) offers many helpful links, including [updated guidance to help prevent workplace exposure](#), a page [answering common questions](#) from businesses, and more.



- **Operation Open Doors Checklist for Retailers.** The National Retail Federation [has issued a checklist](#) for reopening, encouraging retailers to work with their legal and financial advisers to adapt recommendations to their specific circumstances.
- **NC Retail Merchants Association Website.** This [website updates regularly](#) to provide industry-specific information for North Carolina retailers managing operations during COVID-19, including webinars, signage to display, details on requirements vs. recommendations and more.
- **U.S. Food and Drug Administration Food Safety Website.** The FDA's [Food Safety and Coronavirus Disease website](#) has a wealth of information regarding food safety for consumers as well as businesses and workers in farming and in food production, processing, and retail settings.
- **U.S Department of Agriculture Website.** The [USDA website](#) has a list of frequently asked questions related to COVID-19, operations of the USDA's Animal, Plant and Health Inspection Service and more.